Agenda

Children and Families Overview and Scrutiny Panel

Friday, 17 July 2020, 10.00 am

Due to the current COVID-19 pandemic, Worcestershire County Council will be holding this meeting in accordance with the relevant legislative arrangements for remote meetings of a local authority. For more information please refer to: Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority and Police and Crime Panel Meetings) (England and Wales) Regulations 2020.

Please note that this is a public meeting, conducting remotely by videoconferencing between invited participants and live streamed for general access via a link on the Council's website to the Council's You Tube Channel

The Agenda papers and background papers can be accessed electronically on the Council's website. Members of the public and press are permitted to report on the proceedings.

DISCLOSING INTERESTS

There are now 2 types of interests: 'Disclosable pecuniary interests' and 'other disclosable interests'

WHAT IS A 'DISCLOSABLE PECUNIARY INTEREST' (DPI)?

- Any **employment**, office, trade or vocation carried on for profit or gain
- **Sponsorship** by a 3rd party of your member or election expenses
- Any contract for goods, services or works between the Council and you, a firm where you are a partner/director, or company in which you hold shares
- Interests in **land** in Worcestershire (including licence to occupy for a month or longer)
- Shares etc (with either a total nominal value above £25,000 or 1% of the total issued share capital) in companies with a place of business or land in Worcestershire.

NB Your DPIs include the interests of your spouse/partner as well as you

WHAT MUST I DO WITH A DPI?

- Register it within 28 days and
- **Declare** it where you have a DPI in a matter at a particular meeting
 - you must not participate and you must withdraw.

NB It is a criminal offence to participate in matters in which you have a DPI

WHAT ABOUT 'OTHER DISCLOSABLE INTERESTS'?

- No need to register them but
- You must declare them at a particular meeting where: You/your family/person or body with whom you are associated have a **pecuniary interest** in or **close connection** with the matter under discussion.

WHAT ABOUT MEMBERSHIP OF ANOTHER AUTHORITY OR PUBLIC BODY?

You will not normally even need to declare this as an interest. The only exception is where the conflict of interest is so significant it is seen as likely to prejudice your judgement of the public interest.

DO I HAVE TO WITHDRAW IF I HAVE A DISCLOSABLE INTEREST WHICH ISN'T A DPI?

Not normally. You must withdraw only if it:

- affects your **pecuniary interests OR** relates to a planning or regulatory matter
- AND it is seen as likely to prejudice your judgement of the public interest.

DON'T FORGET

- If you have a disclosable interest at a meeting you must disclose both its existence and nature - 'as noted/recorded' is insufficient
- Declarations must relate to specific business on the agenda
 - General scattergun declarations are not needed and achieve little
- Breaches of most of the **DPI provisions** are now **criminal offences** which may be referred to the police which can on conviction by a court lead to fines up to £5.000 and disqualification up to 5 years
- Formal dispensation in respect of interests can be sought in appropriate cases.



Children and Families Overview and Scrutiny Panel Friday, 17 July 2020, 10.00 am, Online only

Membership

Councillors:

Mrs F M Oborski (Chairman), Mrs J A Potter (Vice Chairman), Ms P Agar, Mr T Baker-Price, Mr B Clayton, Ms R L Dent, Mr P M McDonald, Mr S J Mackay and Ms T L Onslow

Co-opted Church Representatives (for education matters)

Mr B Allbut (Church of England)

Parent Governor Representatives (for education matters)

Vacancy

Agenda

Agenda		
Item No	Subject	Page No
1	Apologies and Welcome	
2	Declaration of Interest and of any Party Whip	
3	Public Participation Members of the public wishing to take part should notify the Assistant Director for Legal and Governance in writing or by e-mail indicating the nature and content of their proposed participation no later than 9.00am on the working day before the meeting (in this case Thursday 16 July 2020). Enquiries can be made through the telephone number/e-mail address below.	
4	Confirmation of the Minutes of the Previous Meeting (previously circulated)	
5	COVID-19 Update	To follow
6	Supporting Families First	1 - 38
7	Performance and In-Year Budget Monitoring	39 - 64
8	Work Programme Refresh 2020/21	65 - 70

Agenda produced and published by the Assistant Director for Legal and Governance, County Hall, Spetchley Road, Worcester WR5 2NP. To obtain further information or hard copies of this agenda, please contact Alyson Grice 01905 844962/Samantha Morris 01905 844963 email: scrutiny@worcestershire.gov.uk

All the above reports and supporting information can be accessed via the Council's website here

Date of Issue: Thursday, 9 July 2020







CHILDREN AND FAMILIES OVERVIEW AND SCRUTINY PANEL 17 JULY 2020

SUPPORTING FAMILIES FIRST

Summary

1. The Cabinet Member with Responsibility for Children and Families, the Director of Social Care and Safeguarding, and the Supporting Families First Practice Manager have been invited to the meeting to update the Panel on Supporting Families First, including the impact of COVID-19 on the service.

Background

- 2. The Supporting Families First Team went live on 20 January 2020 and offers multi-disciplinary support to children and families. The service aims to keep children together with their families, without the need for the child or young person to come into local authority care, where it is safe and appropriate to do so. The team works with young people aged 10 to 18 years of age.
- 3. The service consists of 3 multi-disciplinary pods, North East, North West and South each offering a wide range of specialist support under a one team approach. The staff group consists of a money mentor, substance misuse workers, emotional health & well-being practitioners, youth mentors and outreach workers who are all managed directly by three Advanced Social Work Practitioners and a Clinical Lead under the guidance of the Practice Manager.
- 4. Further details on the work of the service are given in the attached presentation slides at Appendix 1 and examples of the Supporting Families leaflets for Families and Professionals are attached as Appendices 2 and 3 respectively.

Evaluation

5. An evaluation of the service covering the period January to March 2020 has been undertaken and the Executive Summary is attached as Appendix 4.

Purpose of the Meeting

- 6. The Children and Families Overview and Scrutiny Panel is asked to:
 - Consider the information provided and determine whether it would wish to carry out any further scrutiny; and
 - Agree whether it would wish to make any comments to the Cabinet Member with Responsibility for Children and Families.

Supporting Information

Appendix 1 – Supporting Families First Presentation Slides

Appendix 2 – Supporting Families leaflet – Families

Appendix 3 – Supporting Families leaflet – Professionals

Appendix 4 – Evaluation Period 1 January – March 2020 Executive Summary

Contact Point

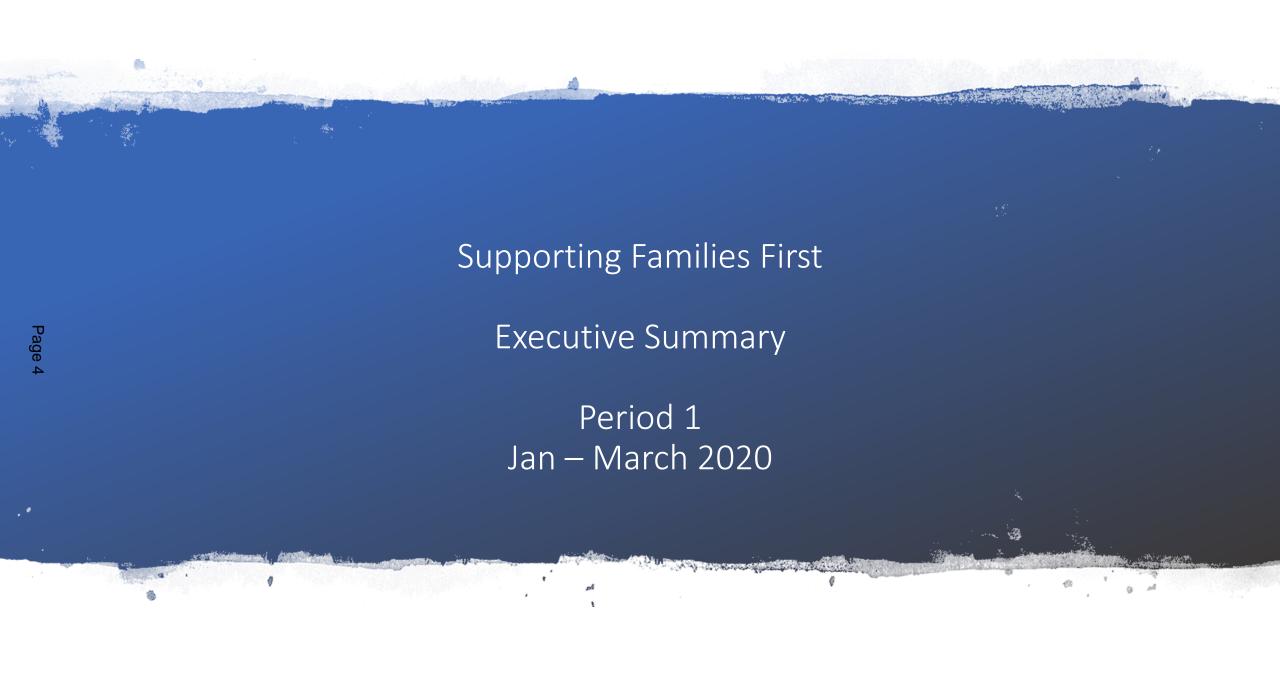
Alyson Grice/Samantha Morris, Overview and Scrutiny Officers, (01905 844962/844963) Email: scrutiny@worcestershire.gov.uk

Background Papers

In the opinion of the proper officer (in this case the Director of Children's Services) there are no background papers relating to the subject matter of this report.

All agendas and minutes are available on the Council's website here.





The development of the Supporting Families First Team is part of the wider vison of the service to value family life and where possible to support children and young people to remain safely in the care of their parents through nurturing relationships between parents, their children and the families wider network.



Context of the Supporting Families First Team

- The team went Live on the 20th of January 2020
- The Supporting Families service offers multi-disciplinary support to children and their families. Where required the team will also support parents independently.
- The team works with young people aged 10 to 18 years of age.
- Supporting Families First predominantly work with families on a Child in Need basis or where young people are subject to a Child Protection Plan.
- Through our work with children each family member will develop practical skills to manage risk and familial tensions in their households, this in turn will help improve relationships within the family and develops upon existing strengths.
- The key element of the teams work is based around understanding the context of behaviours by linking this to the thoughts and feelings of each person with the family home.

Meet the Team

The service consists of 3 multi-disciplinary Pods, North East, North West & South

Each of these disciplines form part of each Pod.

Advanced Social Work Practitioners are highly skilled, experienced social workers who create and coordinate plans for families and provide supervision for the staff within their Pod.

A Clinical Lead & 3 Emotional Health & Well-Being Practitioners provide cognitive behavioral therapy plans which provide families the skills to link emotions and behaviours.

Outreach Workers provide the most intensive support to our families. They focus on building relationships and provide more regular visits to ensure families remain clear on the direction of the overall plan.

Substance Misuse Workers provide direct one to one support to children or parents that focus on harm reduction. They also provide a link to community resources for substance misuse.

Youth Mentors support children and young people to develop their interests and hobbies, providing practical support to access clubs and activities. Education & Employment is also a focus.

The Money Mentor predominantly works with parents providing debt management advice and practical support. They review household bills with parents and provide families with the skills to understand and manage their finances.

Meet Our Families

- At the time of Go-Live the team were actively involved with 27 families/ 54 children with only two sibling groups.
- 47 of those families are fully allocated to the team
- 7 are co-worked with Locality Safeguarding Teams (these are children open to child protection plans)
- 38 children are aged between 10-15 years old which equates to 71% of children in our team.
- 12 young people are over 16 years of age which is 25% of children in our team.
- 3 children are below 10 years who are part of an older siblings group have also been involved in our work

We developed a new way of working with families.

The Worcestershire Web Star

Supporting Families First have created a WebStar which is an assessment tool aimed at capturing the views of children and parents independently with both providing their own views and scores.

The Worcestershire WebStar has been developed using some of Worcestershire Children First's values.

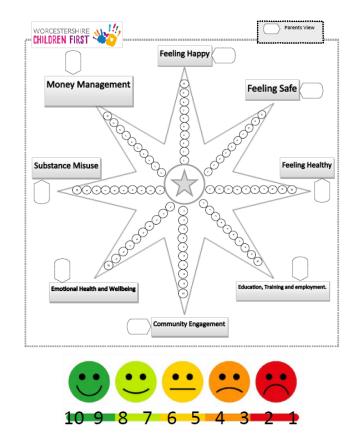
- Happy
- Healthy
- Safe

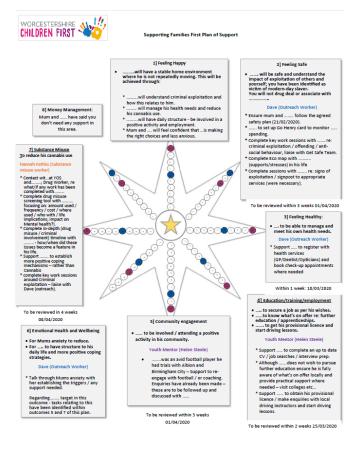
Other domains have been included within the WebStar to represent the Troubled Families outcomes and the professional disciplines within our teams

- Education
- Community Engagement
- Emotional Health & Well-Being
- Substance Misuse
- Finance

Families have responded positively to this approach of assessment, its visual, it's meaningful and allows our service to target and prioritize the needs of the family and creates a much more productive way to plan our work.

The Worcestershire WebStar





Co-production of plans with Families

- Worcestershire WebStar Results Children
- We have completed 39 WebStars with children and young people.
- This is an 82% participation rate for children.
- Worcestershire WebStar Results Adults
- There have been 49 completed WebStars with parents.
- This equates to a 90% participation rate where at least one parent has completed a WebStar in a family.
- Where we do not have a WebStar completed for a child or a parent the context of this includes newly transferred families to the team where this has not yet been completed, or young people or parents have not wished to complete their part of the assessment at the time of writing this report.



The Impact of Covid-19 on service delivery

- In phase 1, few cases have ended therefore the service was not in a position to provide the comparative Outcome WebStar scores and evaluation from the first point to endpoint.
- The impact of COVIID-19 on service delivery influenced the teams ability to end involvement with families.
- Children and Young people rightfully remained open when ordinarily the children would have been closed to social care or stepped down.

The impact Covid-19

The development of Keep in Touch was introduced by the Director of Social Care & Safeguarding during this period.

- Supporting Families First have completed 832 Keep in Touch Calls to families.
- 156 visits to family homes have taken place.
- This level of intervention has led to families feeling that they have still been supported by our service and had access to our staff as they have needed it.
- During this phase the team has also focused on ensuring each child has a case summary and Chronology on file.
- 93% of our Children have a Case Summary
- 73% of our Children have a Chronology.

How did we Evaluate the service in Period 1

- As an interim measure the service used Child in Need scoring to provide some analytical data within this period.
- the 0-10 scoring from Child in Need plans has been provided below.
- We have used scoring from those reviews over a 12-week period.
- Of the 35 Child in Need Plans reviewed;
- 17 % (6 families) have reported a deterioration.
- 11% (4 families) have seen things stabilise.
- 71% (25 families) have reported an improved change in the family circumstances.
- Of the 6 families where children whose plans reflected a deterioration of scores, most have been impacted by a significant household change or where the work of the team is in its initial stages.

Example of a Child in Need Plan.

Child C

Danger Statement

 Professionals are worried because C is physically and verbally abusive to his mum and his brother D. D has said that he is used to C's behaviour and that C's punches are getting harder and harder. We are worried that if this continues C could seriously hurt his mum and D.

Safety Goal

 We, the involved professionals need to see that C is able to manage his behaviours better and has his own coping strategies.
 We also need to see that C's relationship with his mum and D improves so that they are spending quality time together.

What we ask a parent

Scaling question

- On a scale or 0-10, where 10 means we are confident that C is managing his emotions (mostly his anger), that he is not hurting Mum and D and they feel safe and less worried around him and 0 means we are so worried about C hitting Mum or D that someone will get seriously hurt.
- Where would you rate it today?
- Over a 6 week period Mum told us that things had improved so much that she increased the score by 4 which is a significant change in a family. C also scored himself within this review in line with his mother's score but had not scored previously.

What feedback have we received

Social Worker

Mum is very thankful of your support with her son, she sees a
positive difference and feels C is always happy to see Jack from your
team.

Parent

 "We are very thankful and very happy about the support H has received"

Education

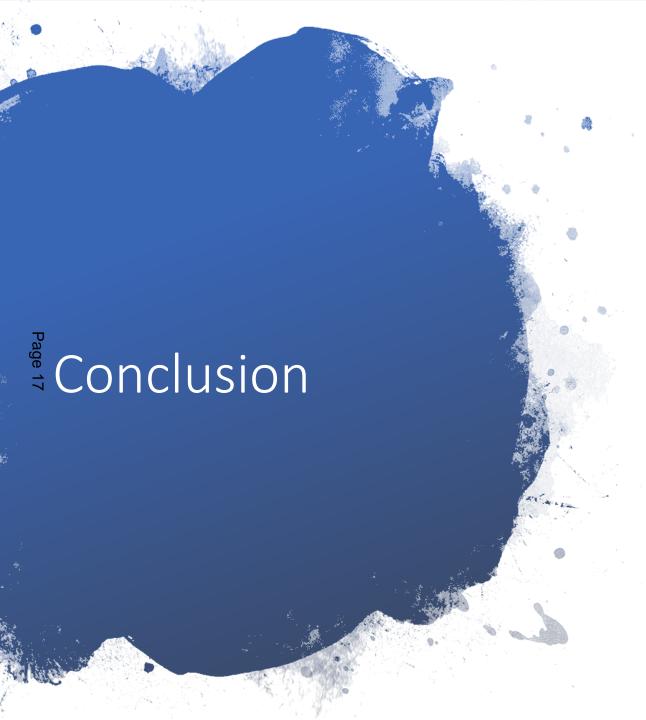
 During a Designated Safeguarding Lead meeting, schools advised that they are already seeing a benefit of our service being involved with families and had reported that some children have gone back to school, behaviour had improved and they have been Impressed by our high intensity approach.

Swanswell/Cranstoun

• "We can really see the merit in the work you are doing with Mum. There has been reduction in her alcohol usage by 70% since your involvement".

Police, Chief Inspector 3425

"I wanted to ring you personally to say a big thank for all the work you did yesterday. You went over and above your duties yesterday and we appreciated this under such difficult circumstances"



- The Supporting Families First Team has a key priority in supporting children to grow up in their families.
- To date the Supporting Families First team has worked with 54 children in 46 families deemed to be on the "Edge of Care" by our colleagues in Safeguarding
- Of those 54 children only 1 child had become Looked After during this quarter which is a 98% success rate of keeping families together.
- 71% families report improved outcomes against our eight measures
- Moving forward in Quarter 1 of 20/21 the service will track the original cohort of 54 children within the pilot phase to assess longevity of outcomes for those families. This cohort will be referred to in each quarterly report.

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MEETINGS

"Empowering families to stay together"

It is a fundamental human right of every child to be raised by their parents, provided it is safe. Where this is not possible, there is strong evidence that children are more likely to thrive within their wider family network than the care system.

The Family Meeting Service aims to reduce the number of children and young people entering care, to reduce the number of

children and young people remaining in care and to safeguard children and young people.

Family Meetings provide a safe environment for your family to develop a family plan that will address the issues and concerns and find solutions to keep your child safe.

A Family Meetings Coordinator will help to arrange a family meeting, support you in discussing your issues and help you to come up with a plan to resolve these issues. They are impartial and make sure all voices are heard including your child or children.

If you require further information please speak to your social worker.







Worcestershire Children's First

County Hall Spetchley Road Worcester WR5 2NP

01905 XXXXXX xxxxxxxxx@worcschildrenfirst.org.uk

Find out more online: www.worcschildrenfirst.org.uk



SUPPORT SERVICES OF WORCESTERSHIRE CHILDREN FIRST

Worcestershire Children First, offering support services to children, young people and families.

Find out more online: www.worcschildrenfirst.org.uk



SUPPORTING FAMILIES FIRST

The Supporting Families First Team work alongside families to find their own ideas and solutions to help improve their relationships. We aim to keep young people together with their families, without the need for the young person to come into local authority care, where it is safe to do so.



ETHOS OF THE SERVICE

We value family life – some young people will need to come into care to keep them safe. Where we can prevent that, we should. Sometimes families need support to tackle some of the challenges that get in the way of families being able to stay together.

क्षेरी OW DO WE DO THIS?

The team works together with families to provide a wide range of specialist support types in a joined up way. Within the team we have specialist workers who can provide support around money management, substance/alcohol misuse, emotional health and well-being and positive activities for young people.

We work young people aged 11-18, and their families, who already have a Social Worker. We will book in sessions with you to have a chat about what you do well and how you want things to be better and different for you. Finding out what works well in your family and using your strengths to help you find your own way.

"Lorem Ipsum Dolor Sit Amet, Consectetur Adipiscing Elit. Pellentesque elit tortor, Blandit non pretium eu, ornare ut sem. Nulla fringilla Quam non sem lobortis condimentum. Praesent arcu felis, fringilla in enim eget, fringilla semper ipsum. Etiam sit amet augue pharetra, feugiat nibh eu, semper elit. Maecenas consequat lacus in euismod commodo. Cras lacinia vehicula lobortis. Integer non arcu facilisis, ullamcorper lorem ut, sollicitudin tellus."

OUTREACH

gettyimages*

The Outreach Team cover the whole of Worcestershire working 365 days a year and cover evenings, weekends and bank holidays. We provide transitional support to young people who are Looked After, S17 (living in supported living) or subject to judgement rulings, Southwark.

This includes providing support to young people who are living or about to live independently. We support young people to develop independence skills and make successful transitions into adulthood. We can provide assessments and review independent support needed. This support is intense, and each plan of support is individual to the needs of the child or young person. This work is usually long term. The team complete a qualification in Independent living. This is a recognised qualification called ASDAN.

SPECIALIST FAMILY SUPPORT WORKERS

Specialist family support workers work with children and young people and their families that are in crisis and require a dedicated and specific package of support. Their goal is to help families make significant, positive changes that can reduce risks for children. This is done by building on each families strengths and introduce coping strategies.

The team are very experienced and trained workers who are used to working with families in a crisis. You will be allocated a named worker to support your family.





FAMILY MEETINGS

"Empowering families to stay together"

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ETHOS OF THE SERVICE

We value family life – some young people will need to come into care to keep them safe. Where we can prevent that, we should. Sometimes families need support to tackle some of the challenges that get in the way of families being able to stay together.

क्षेow do we do this?

We work with young people, parents/guardians, foster families, adoptive families and extended family members with a shared goal to listen, support and improve outcomes. Workers will also consider the engagement in the community and role of partner agencies to help support families.

The team works collaboratively to provide families with a wide range of specialist support types in a joined up way - Within the team we have specialist support workers who can provide support around money management, substance/alcohol misuse, emotional health and well-being and positive activities for young people.

The Supporting Families First team predominately works with young people aged 11-18, and their families, who already have an allocated Social Worker, for up to 12 weeks with review meetings along the way. Social workers can refer into the service. We work collaboratively with the social worker and other services to build solutions within the family.

The workers will book in sessions to build on conversations about what families do well and how they want things to be better and different. Finding out what works well in the family and using existing strengths to help them find their own solutions.

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Executive Summary

Supporting Families First Period 1 Jan – March 2020

Introduction

This report will provide outcome and impact measures for the Supporting Families First Team to date. It will also offer some practical team information as well initial feedback about the service from families and our partners.

The development of the Supporting Families First Team is part of the wider vison for the service to value family life and where possible to support children and young people to remain safely in the care of their parents through nurturing relationships between parents, their children and wider family members.



The Supporting Families First Team went Live on the 20th January 2020.

Contents

1	Context of the Supporting Families First Service
2	Meet the Team
3	Meet our families
4	Outcomes for families
5	What Parents and Professionals have said about Supporting Families First
6	COVID-19 Service Impact
7	Conclusion



1 Context of the Supporting Families First Service

The Supporting Families service offers multi-disciplinary support to children and families. The service aims to keep children together with their families, without the need for the child or young person to come into local authority care, where it is safe and appropriate to do so.

The service offers a wide range of specialist supports under a one team approach. Our staff group consists of a money mentor, substance misuse workers, emotional health & well-being practitioners, youth mentors and outreach workers who are all managed directly by our three Advanced Social Work Practitioners and our Clinical Lead under the guidance of the Practice Manager.

Through our work with children and their families each family member will develop practical skills to manage risk and familial tensions in their households, this in turn will help improve relationships within the family and develop upon existing strengths.

The service works with young people aged 10 to 18 years of age and their families. We will hold full allocation for all Child in Need cases and offer a support service to those children who remain allocated to a locality safeguarding team but who are subject to a child protection plan.

The team has a Clinical Lead, their primary function is to provide psychologically informed coping strategies to families but also to ensure our whole service works in a psychologically informed manner using attachment and trauma-based theory to develop an understanding of the child and their circumstances

2.

MEET THE TEAM

Practice Manager

A senior social work manager who will co-ordinate and oversee the service. They will work with all of our practitioners, colleagues and our partner agencies to deliver against out vision and principles.

Advanced Social Work Practitioner

An Advanced Social Work Practitioner is a highly skilled, experienced social worker who will create and oversee the plan of work to help strengthen the families we work with.

Clinical Load

Our Clinical Lead is a qualified Mental Health nurse and an accredited Cognitive Behavioural Therapist. They will be responsible for co-ordinating the Emotional Health & Well-Being work with children and families.

Emotional Health & Well-Being workers

Responsibility for working directly with children and parents under the guidance of the Clinical Lead. They will support Families to recognise the impact of emotions on behaviours.

Money Mentor

The money mentor will support families to review their household finances. They will assist parents and carers who wish this support to plan and manage their money more effectively and provide debt management advice. They can also support parents to move towards the job market.





Youth Mentor

Will develop positive activities within the family , predominantly working with Children and Young People to take part in social groups to build confidence and self-esteem. They will also set up local activity groups within Worcestershire and provide information and support to parents to develop their own social networks in their local communities.

Substance Misuse Practitioner

Will work with Adults and Children whose lives are impacted by substance misuse. They will help individuals to understand impact, to understand the reasons for use and to support Adults/Children to decrease their use.

Outreach Support Worker

Outreach Staff will provide more intensive, practical support to families. They will build relationships with families and ensure each young person, parent or carer is clear on our plans. They will be the main face to face contact for families.

Family Meeting Co-Ordinators

Bring together family members to discuss and create a family led plan that connects children and parents to wider supports.





All disciplines within the service are now operational and actively involved in cases. Some of our new disciplines have been pro-active in seeking out partner agencies in similar roles within the County. We are already starting to build relationships; we are looking at shared training opportunities and working protocols between services.

We have set up three Teams in Supporting Families First, South, North West & North East. Each of those teams are directly managed by three Advanced Social Work Practitioners under the guidance and supervision of the Practice Manager.

Since launch the Practice Manager and Clinical Lead have learned that there is a need for a higher intensity or senior worker in this team who can work with more entrenched Mental Health diagnosis. This role will provide and develop therapy programmes for children and families, which differs slightly from the Emotional Health and Well-Being role. A job description has been drawn up and we now await COVID measures reducing to advertise this post.

This adaptation is evidence of learning from what we are seeing within families, we are a team in its infancy, this approach has never been done before in our service, is unique and our strive to be innovative requires this degree of flexibility during this initial period to ensure we get it right for our children and families.

Management

The service is located within the safeguarding sector of Worcestershire Children First under the responsibility of the Assistant Director for Safeguarding and managed directly by a Practice Lead who has responsibilities for the delivery of services and quality of practice. The Practice Manager provides direct supervision for all of the Advanced Practitioners, the Clinical Lead, the Money Mentor and also provides group supervision to the Family Meeting Co-ordinators on a bi-monthly basis who have joined the Supporting Families First team. The Clinical Lead receives independent clinical supervision.

ASWP's

All ASWP's provide personal and case supervision for the disciplines in their respective Pods. This includes Outreach Workers, Substance Misuse staff, Youth Mentors. Admin support are provided with bi-monthly supervision.

The Practice Manager and all ASWP's attend the End to End cross service front line leadership meeting with the Director of Social Care and Safeguarding.

3 Meet our families

At that time of Go-Live the team were actively involved with 27 families/54 children with only two sibling groups.

47 of those families are fully allocated to the team

7 are co-worked with Locality Safeguarding Teams (these are children open to child protection plans)

During phase 1 the team provided support to children and young people aged between 10 and 18 years of age.

- 38 children aged between 10-15 years old which equates to 71% of children in our team.
- 12 young people are over 16 years of age which is 25%
- 3 children are below 10 years who are part of an older siblings group have also been involved in our work 4%

4 Outcomes of our work with Children and Young People

Supporting Families First have created an Outcome WebStar which is an assessment tool aimed at capturing the views of children and parents independently with both providing their own views and scores.

Collating the families' views and not those of the social worker, importantly enables the service to measure the impact of our intervention.

The Outcome Star has been developed using some of Worcestershire Children First's values.

- Happy
- Healthy
- Safe

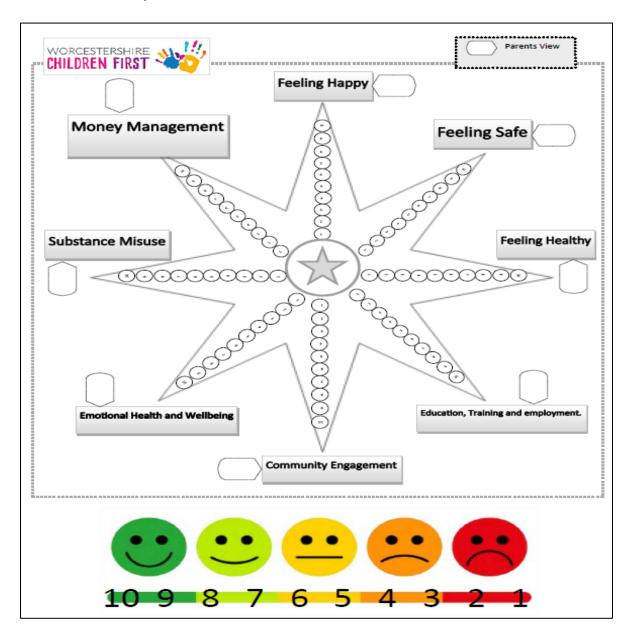
We have added other domains within the Star to represent the Troubled Families outcomes and the professional disciplines involved in our team.

- Education
- Community Engagement
- Emotional Health & Well-Being
- Substance Misuse
- Finance

We have quickly learned that families have responded positively to this approach of assessment, its visual, meaningful and allows our service to target and prioritise the needs of the family and creates a much more productive way to plan our work.

An Outcome WebStar template is provided below as well as an anonymised Plan on a Page Star. The latter can provide a family a more easily understood visual of how we as a service intend to work with them and who may be involved. The Plan also provides our own staff with a concise way of knowing all targeted areas and their own role within that.

Outcome Star Template





Example - Anonymised Plan of Work based on Outcome Star results



Supporting Families First Plan of Support

1] Feeling Happy 2] Feeling Safe will have a stable home environment . will be safe and understand the where he is not repeatedly moving. This will be achieved through: impact of exploitation of others and yourself; you have been identified as victim of modern-day slaver. You will not drug deal or associate with ...will understand criminal exploitation and how this relates to him. Dave (Outreach Worker) .. will manage his health needs and reduce 8] Money Management: his cannabis use. * Ensure mum and follow the agreed Mum and have said you .will have daily structure - be involved in a safety plan (21/02/2020). don't need any support in positive activity and employment. Mum and will feel confident that ...is making to set up Go Henry card to monitor .. this area. spending. the right choices and less anxious. Complete key work sessions with . criminal exploitation / offending / anti-71 Substance Misuse social behaviour, liaise with Get Safe Team. To reduce his cannabis use Complete Eco map with . Hannah Kettles (Substance (supports/stresses) in his life misuse worker) Complete sessions with re: signs of Contact wit...at YOS and......; Drug Worker, re what/if any work has been completed with...... Complete drug misuse screening tool withfocusing on: amount used / frequency / cost / where used / who with / life implications: impact on exploitation / signpost to appropriate services (were necessary). To be reviewed within 3 weeks 01/04/2020 3] Feeling Healthy: implications; impact on Mental health?) to be able to manage and Complete in-depth (drug misuse / criminal involvement) timeline with **B**OOOOOOO meet his own health needs. Dave (Outreach Worker) - how/when did these issues become a feature in * Support to register with his life. • Support health services (GP/Dentist/Opticians) and more positive coping mechanisms – rather than book check-up appointments Cannabis where needed complete key work sessions around Criminal exploitation – liaise with Dave (outreach). Within 1 week: 18/03/2020 4] Education/training/employment ... to secure a job as per his wishes. To be reviewed in 4 weeks to secure a Job as per nis wishes.to know what's on offer re: further education / apprenticeships. to get his provisional licence and start driving lessons. 08/04/2020 5] Community engagement 6] Emotional Health and Wellbeing ... to be involved / attending a positive activity in his community. Youth Mentor (Helen Steele) For Mums anxiety to reduce. • For to have structure to his Youth Mentor (Helen Steele) daily life and more positive coping * Support to complete an up to date CV / job searches / interview prep. ..was an avid football player he * Althoughdoes not wish to pursue had trials with Albion and Dave (Outreach Worker) further education ensure he is fully Birmingham City - Support to reaware of what's on offer locally and Talk through Mums anxiety with her establishing the triggers / any support needed. engage with football / or coaching. provide practical support where Enquiries have already been made needed – visit colleges etc... these are to be followed up and * Support to obtain his provisional discussed with Regarding...... target in this outcome - tasks relating to this have been identified within outcomes 5 and 7 of this plan.

licence / make enquiries with local driving instructors and start driving

To be reviewed within 2 weeks 25/03/2020

lessons.

To be reviewed within 3 weeks 01/04/2020

Outcome Star Results - Children

We have completed 39 WebStars with children and young people.

This is an 82% participation rate for children.

Outcome Star Results - Adults

There have been 49 completed WebStars with parents.

This equates to a 90% participation rate where at least one parent has completed an Outcome Star in a family.

Where we do not have a WebStar completed for a child or a parent the context of this includes newly transferred families to the team where this has not yet been completed, or young people or parents have not wished to complete their part of the assessment at the time of writing this report.

Outcome WebStars are completed at the beginning and end of our involvement to measure impact and outcomes.

As this is phase 1 few cases have ended therefore the service is not in a position to provide the comparative Outcome WebStar scores from the first point to mid-point.

We must also consider the impact of COVIID-19 on service delivery during this quarter as this has influenced the services ability to end involvement with families or from gathering end-point views and scores as families have rightfully remained open when ordinarily under normal circumstances would have been closed or stepped down.

Child in Need Review Scoring

As an interim evaluation on outcomes to provide some analytical data within this phase 1, the 0-10 scoring from Child in Need reviews has been provided below. We have used scoring from those reviews over a 12-week period.

Of the 35 Child in Need Plans reviewed;

- 17 % (6 families) have reported a deterioration.
- 11% (4 families) have seen things stabilise.
- 71% (25 families) have reported an improved change in the family circumstances.

Of the 6 families where children whose plans reflected a deterioration of scores, most have been impacted by a significant household change which has influenced an additional period of instability, including the prison release of a parent, children moving between parents, or where we have just

At the heart of everything we do

started working with a family and are in the initial phase or our work. Using the Signs of Safety model, Child in Need review scores correlate with Danger Statements & Safety Goals which are individual to each child.

All participants are asked to provide their score, using their own judgement on how safe or at risk a child or young person is.

Parents were asked using a scaling model of 0 to 10, where 10 means that I am confident that this plan will keep the child safe and 0 is it will not improve the child's safety at all, where would you rate it?

Anonymised examples of three children's Danger Statements /Safety Goals and connected scaling questions are provided below.

Child A

Danger Statement

Professionals are worried that A and B are arguing a lot in the home. We are worried that these arguments are getting worse and that it is possible that A will not be able to continue to live in the family home if things do not change and the relationship between A and B does not get better.

We are worried that A does not feel she is part of the family anymore and that this is making her

upset and angry. Because she is hurt and angry, she is doing things to also hurt other people and is making choices which place her at risk.

Safety Goal

For the relationships in the family to be better and for A and her family to be able to live safely and

happily in the home. We would like to see A back at school doing positive things and building up new friendships. We would like her to feel happy and secure and not angry or hurt.

Scaling Question

On a scale between 0-10, where 10 means we are confident that A is not arguing with her family any more, she is no longer isolated, has a routine in place and everyone around her feels calmer and less worried, 0 means that we are so worried about the arguments in the home and A's emotional well -being that we are worried that Louise will seriously hurt someone or feel develop more serious emotional issues.

Where would you rate today?

Over a period of 6 weeks A's parents increased their score from 2 to 5.

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Child B

Danger Statement

We the professionals are worried that B is getting more physically angry at home which has led to her really hurting her Mum to the point where her Mum has had to go to A&E.

We are worried that if mum isn't able to manage this, someone at home could get seriously hurt; be that B herself, her Mum or one of her siblings. We are also worried that mum could say she is no longer able to cope and will ask for B to be accommodated; We don't think this would be in B's best interests and could make her even more vulnerable to exploitation.

Safety Goal

We need to see that B is working with the right people and has the right strategies to be able to manage her anger in a different way, so she is able to avoid hurting the people around her. Mum feels confident in being able to keep control of any conflict in her home and is able to stick to boundaries, so children get used to this stability. B will feel she is loved.

Scaling question

On a scale between 0-10, where 10 means we are confident that B is no longer lashing / hitting out because she is working with the right people and using strategies given. This means B and everyone around her feels calmer and less worried and mum is feeling better able to manage her at home. O means we are so worried about B hitting out so much that herself or someone else will get seriously hurt, B is not working with the right people or using the strategies she has been given, which means mum feels unable to manage.

Where would you rate it today?

Over a 6 week period B's Mother advised the Social Worker that she thought things had improved and increased the score by one over a 6 week period.

Child C

Danger Statement

Professionals are worried because C is physically and verbally abusive to his mum and his brother D. D has said that he is used to C's behaviour and that C's punches are getting harder and harder. We are worried that if this continues C could seriously hurt his mum and D.

Safety Goal

We, the involved professionals need to see that C is able to manage his behaviours better and has his own coping strategies. We also need to see that C's relationship with his mum and D improves so that they are spending quality time together.

Scaling question

On a scale between 0-10, where 10 means we are confident that C is managing his emotions (mostly his anger), that he is not hurting mum and D and they feel safe and less worried around him, and 0 means we are so worried about C hitting that he, mum or D will get seriously hurt.

Where would you rate it today?

Over a 6 week period Mum told us that things had improved so much that she increased the score by 4 which is a significant change in a family. C also scored himself within this review in line with his mother's score, but had not scored previously.

5. What Parents and Professionals have said about Supporting Families First

Social Worker: "D is very thankful of your support with her son C, she sees a positive difference and C is always happy to see Jack from your team.

Parent: "We are very thankful and very happy about the support H has received"

Education: During a DSL quarterly meeting our ASWP, Alanna Hynes was advised that some schools are already seeing a benefit of our service being involved where children have gone back to school, behaviour has improved and they have been Impressed by our high intensity approach.

Swanswell/Cranstoun: "We can really see the merit in the work you are doing, Mum has reduced her alcohol usage by 70% since your involvement".

Police, Chief Inspector 3425: Called ASWP Kim Potter, "I wanted to ring you personally to say a big thank for all the work you did yesterday. You went over and above your duties yesterday and we appreciated this under such difficult circumstances"



6. COVID-19 Service Impact

In March 2020 the impact of COVID-19 became a tangible issue within Worcestershire Children First.

During the initial stages of COVID-19 restrictions, services had to retract, sense check and adapt to an unprecedented phenomenon.



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The development of Keep in Touch calls was soon introduced by the Director of Social Care & Safeguarding. This also coincided with direction for all services to assess each family in terms of visiting need and risk, creating a Category A visiting schedule.

Those families within Supporting Families First within this category was an ever-changing group as family dynamics changed, impacted by school closures, furloughed parents spending more time at home and the immediate reduction of safe supportive networks for families became evident.

The service created two teams under, Team A and Team B who rotated community working and work from home on a two weeks basis under Covid-19 protocol guidance.

This was supported by our committed team where on average throughout COVID measures we have had 15 available staff for visits, working across Team A and Team B.

To date the Supporting Families First Team have undertaken;

- 832 Keep in Touch Calls to families.
- 156 visits to family homes have taken place.

This level of intervention has led to families feeling like they have still been supported by our service and had access to our staff as they have needed it.

We have also seen the development of some innovative practice in the service through the use of video calls to support young people with school work or playing games to ensure relationship are maintained or even enhanced.

One family of 8 siblings, 6 of whom we support who live with both parents have been taking part in a Zoom family quiz. This has seen a father who ordinarily would stay in the bedroom during visits, come down to take part, to the point when he has been shouting out answers.

Our Team have also been focusing on the service objectives of ensuring Case Summaries are evident on children's files as well as Chronologies.

- 93% of our Children have a Case Summary
- 73% of our Children have a Chronology.

This remains a key aim of Supporting Families First to improve both statistics, particularly Chronologies.

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7.Conclusion

The Supporting Families First Team has a key priority in supporting children to grow up in their families.

- To date the Supporting Families First team has worked with 54 children in 46 families deemed to be on the "Edge of Care" by our colleagues in Safeguarding
- Of those 54 children only 1 child had become Looked After during this quarter which is a 98% success rate of keeping families together.
- 71% families report improved outcomes against our eight measures

Moving forward in Quarter 1 of 20/21 the service will track the original cohort of 54 children within the pilot phase to assess longevity of outcomes for those families. This cohort will be referred to in each quarterly report.

James MacDonald (Practice Manager – Supporting Families First)
Dated: 28th April 2020





CHILDREN AND FAMILIES OVERVIEW AND SCRUTINY PANEL 17 JULY 2020

PERFORMANCE AND IN-YEAR BUDGET MONITORING

Summary

- 1. The Panel will be updated on performance and financial information for services relating to Children and Families.
- 2. Performance and financial information provides a further tool for the Scrutiny Panels in maintaining Members' understanding of services provided to the public, the effectiveness of current policies, and early knowledge of any issues or areas for further scrutiny.
- 3. The performance information provided relates to Quarter 4 (January to March 2020) split down by children's social care, education and Special Educational Needs and Disabilities (SEND), and financial information for 2019/20 Financial Outturn.
- 4. The intention is for the Scrutiny Panels to consider this information on a quarterly basis and then report by exception to the Overview and Scrutiny Performance Board any suggestions for further scrutiny or areas of concern.
- 5. The Cabinet Members with Responsibility (CMR) for Children and Families, and Education and Skills have been invited to attend the meeting to respond to any queries from Panel Members.

Performance Information

- 6. The Corporate Balanced Scorecard is the means of understanding progress against the Council's Corporate Plan. The Scorecard contains a range of indicators linked to key priorities and themes. Many measures are long-term and may be affected by a wide range of factors, some of which are outside the direct control of the Council.
- 7. Attached at Appendix 1 is a dashboard of performance information which covers the indicators from the Directorate level scorecard and those from the corporate scorecard and other management information (as appropriate) which relate to services relevant to this Scrutiny Panel's remit.
- 8. The Corporate Balanced Scorecard for each Directorate is reported to Cabinet and is also available on the Council's website here

Financial Information

9. Presentation slides, which can be found at Appendix 2, provide the Financial Update for draft Financial Outturn 2019/20.

10. Panel members also asked for an analysis of which budgets from which Directorates made up the areas for scrutiny in each panel for 2020/21. This has been compiled and attached at Appendix 3. This document has two pages – the first shows the budgets in directorate format and the second in scrutiny panel format.

Purpose of the Meeting

- 11. Following discussion of the information provided, the Scrutiny Panel is asked to determine:
 - any comments to highlight to the CMR at the meeting and/or to Overview and Scrutiny Performance Board at its meeting on 22 July 2020
 - whether any further information or scrutiny on a particular topic is required.

Supporting Information

Appendix 1 – Children and Families Dashboard

Appendix 2 – Year end Financial Position 2019-20

Appendix 3 – 2020/21 Budget in Directorate and Scrutiny Format

Contact Points

Specific Contact Points for this Report

Samantha Morris/Alyson Grice, Overview and Scrutiny Officers, Tel: 01905 844963/844962

Email: scrutiny@worcestershire.gov.uk

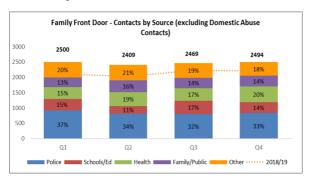
Background Papers

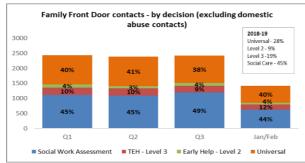
In the opinion of the proper officer (in this case the Assistant Director of Legal and Governance) the following are the background papers relating to the subject matter of this report:

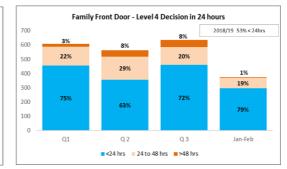
- Agendas and minutes of the Overview and Scrutiny Performance Board on 24 January 2019, 28 March 2019 and 24 July 2019
- Agendas and minutes of the Children and Families Overview and Scrutiny Panel on 11 January 2019, 6 March 2019 and 17 July 2019

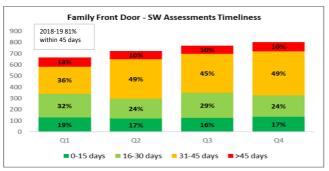
All agendas and minutes are available on the Council's website here.

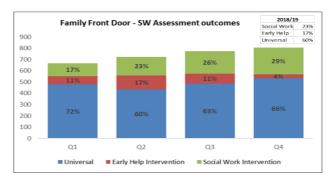
Family Front Door



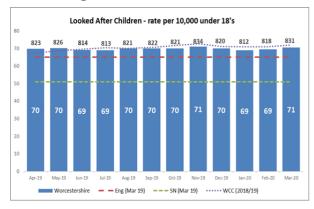


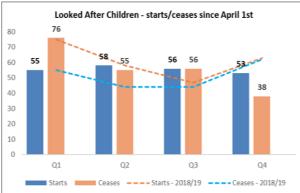


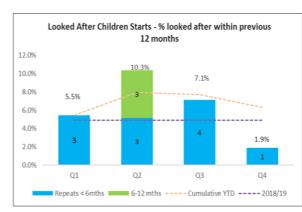


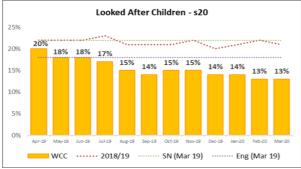


Through Care - Looked After Children and Care Leavers

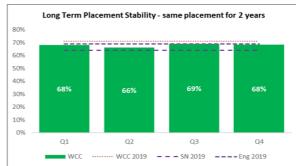


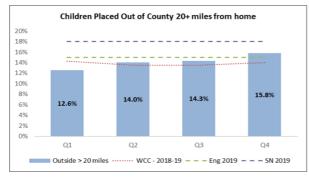


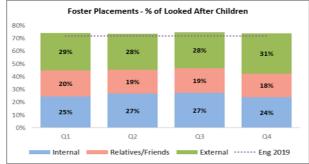


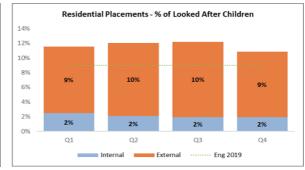


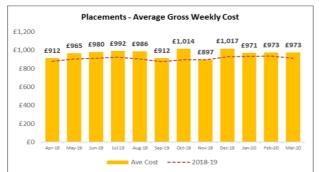


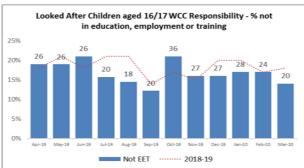




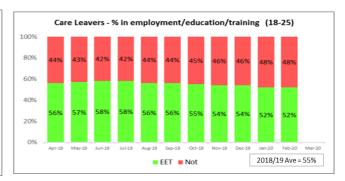






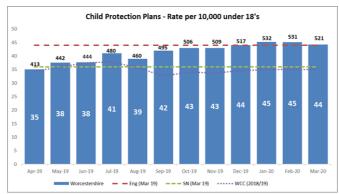


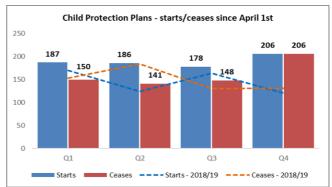


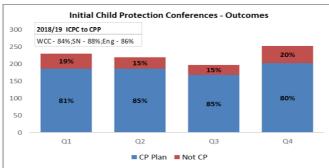


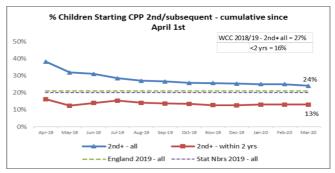
Care Leavers 18-21 in Employment, Education or Training as at 28 Feb 2020: 60%. Latest comparative figure for age 18-21 using national annual snapshot methodology (2018/19) - Statistical Neighbours: 53%, England: 52%

Child Protection

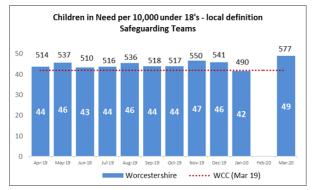


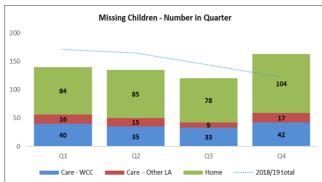


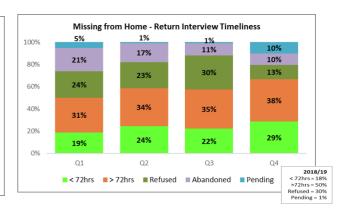




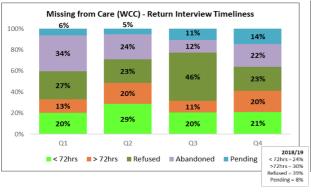
Children In Need

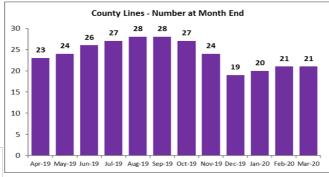


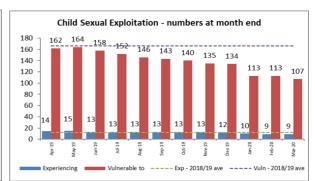




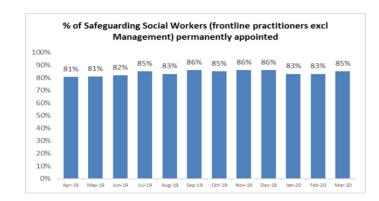
Child in Need Census (wide definition) - rate per 10,000 at 31 March 2019 - WCC= 305; Statistical Neighbours = 287; England = 334

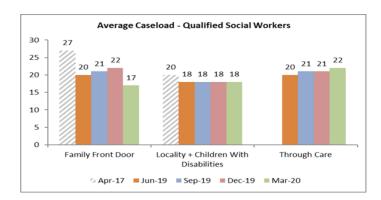






Staffing





ANALYSIS

Analysis - Ofsted Performance - % Good or Outstanding - Nikki Jones

By the end of March 2020, there had been 50 inspections / monitoring visits during this academic year since 1st September 2019.

- 1 school retained its outstanding judgement during this period.
- 39 schools were judged good; 15 LA maintained schools retained Good, 17 Academies retained Good, 4 LA maintained schools improved from RI to Good, 1 Academy school improved from Inadequate to Good, 1 LA maintained school declined from Outstanding to Good and 1 Academy school declined from Outstanding to Good.
- 1 academy school retained 'requires improvement' and 1 academy school declined from Outstanding to 'requires improvement'.
- 6 schools were judged to be inadequate; 1 LA maintained school declined from RI to Serious Weakness, 3 LA maintained schools declined from Good to Special Measures, 1 Academy school declined from Outstanding to Serious Weakness and 1 Academy school declined from Good to Serious Weakness.

There have been two HMI monitoring visits to schools in a category of concern. The LA maintained school was judged to be taking effective action in addressing its areas for improvement whilst the Academy school was judged to not be taking effective action.

Analysis - School Attendance - Matt Pooler

Attendance has remained at a steady % for 2019 and very close to National Levels. However the starting point as at Sept-19 is the same or better than last year for each phase.

Analysis - Missing Education - Gabrielle Stacey / Matt Pooler

At the end of Q4 there are currently 67 Children registered as missing education. The increase is due to a number of outstanding enquiries being confirmed to be registered CME. CME enquiries also remains high although Q4 figures have dropped due to a delay in referrals from the central hub to caseworkers (now resolved) and the COVID-19 outbreak. Centralisation of the referrals to the Local Authority for effective monitoring and tracking with clear time frames for intervention was introduced in 2019, which has meant an increase in enquiries over previous years.

Electively home educated children continue to fluctuate around 700+, with the current figure around 100 below the summer peak of 879. A new EHE form now has to be signed by school and parents if child is to be EHE. Ongoing analysis of reasons for EHE continues. As part of follow-up process over the Summer, caseworkers worked intensively to check EHE education, reintegrate to a school place or update to CME where necessary. EHE with SEN remains fairly steady. The children with EHCPs have been identified and annual reviews arranged to ensure the family decision remains to home educate and does not reflect lack of suitable provision within a school.

Worcestershire's overall Permanent Exclusion rate remains very similar to National levels and significantly better than the West Midlands overall (2017/18 results). Current figures suggest the total figure for 19-20 will be approximately the same as last year (126) but the COVID-19 outbreak may reduce this figure. The Exclusions and AP review references the Education and Skills Strategy Aim of reducing permanent exclusions.

Analysis - Not in Education, Employment or Training (NEET - 16-18 years old) - Matt Pooler

September 2019 Peak - Due to the high churn of young people moving through education in September, there are a large number of unknowns that need to be tracked. Until these individuals are identified, the unknown figure remains high and is at its peak in September with a likely undercounting of NEET individuals as a result. These figures are expected by the DFE. This year a number of college's had issues with their MIS systems and were unable to provide data until October which meant September unknown figures are unusually high.

NEET figures for 19/20 have shown an increase of NEET yps and this has been identified as due to a decrease of young people going into employment and apprenticeships. The drop in apprenticeships has been linked to the introduction of the levy and funding issues, and changing from frameworks to standards. The drop in other forms of employment is difficult to analyse but anecdotal information suggests a lot of competition for fewer jobs.

The team continues to work with stakeholders across the region to identify factors that underpin the NEETs position. These include the range of local options available for learners, poor engagement of learners, unmet mental health need, the quality of careers advice available, and trends for students dropping out of placements.

Analysis - Children Looked After -Colette Maynard

of All pupils in Reception Year to Year 11 receive an on-site PEP visit from a PEP Co/Area Learning Advocate once a year and a PEP phone consultation twice a year. Additional on-site visits may occur, due to transition, complexity of situation or those identified as a result of pupil progress meetings. There is a high rate of PEP completion each term (100%). All PEP meetings and telephone calls scheduled to take place are completed.

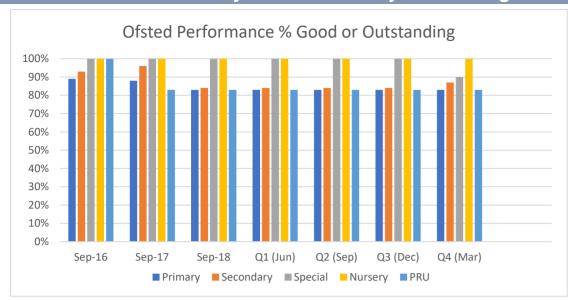
There is an improving quality of information in the PEP document due to: professional development for Designated Teachers and Social Care colleagues, clarity of information and expectations from the Virtual School and support / guidance offered by VS staff which impacts on the quality of information shared in the PEP.

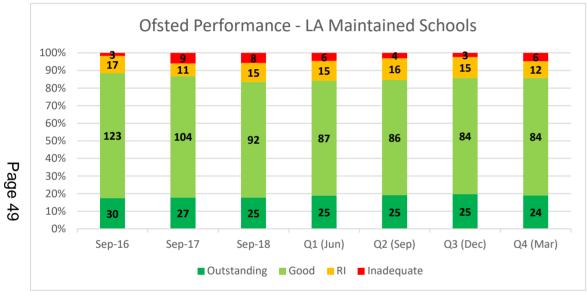
Pupil Proress Meetings are held each half term, within the Virutal School. Pupil attainment and engagement is discussed and interventions are actioned.

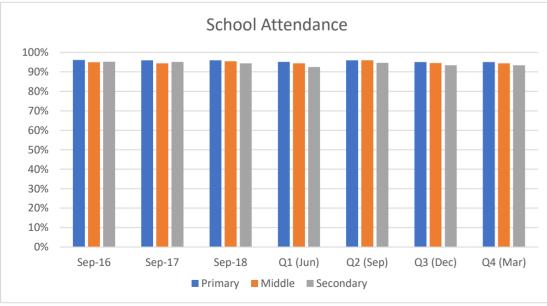
There are regular Pupil Causing Concern meetings with Social Care to discuss pupils at risk of CME, less than 25 hours of education and those who are not making progress against their own challenging targets.

Q4 Jan - March 2020 100% statutory school age Personal Education Plan meetings have taken place within the allocated end of term deadline - for CLA who reside both in and out of county.

Fage 40







Ofsted Performance - % Good or Outstanding - All Schools by phase

Primary Secondary Special Nursery PRU

Sep-16	Sep-17	Sep-18	Q1 (Jun)	Q2 (Sep)	Q3 (Dec)	Q4 (Mar)
89%	88%	83%	83%	83%	83%	83%
93%	96%	84%	84%	84%	84%	87%
100%	100%	100%	100%	100%	100%	90%
100%	100%	100%	100%	100%	100%	100%
100%	83%	83%	83%	83%	83%	83%

All Worcs. England

90% 90% 86% 84% 84% 84% 84% 89% 89% 84% 86% 86% 86% 86%

Ofsted grades - LA Maintained Schools

Outstanding Good Inadequate Total % O & G

auc	3 - LA Man	itallica oci	10013				
	Sep-16	Sep-17	Sep-18	Q1 (Jun)	Q2 (Sep)	Q3 (Dec)	Q4 (Mar)
ng	30	27	25	25	25	25	24
	123	104	92	87	86	84	84
	17	11	15	15	16	15	12
Э	3	9	8	6	4	3	6
	173	151	140	133	131	127	126
	88.4%	86.8%	83.6%	84.2%	84.7%	85.8%	85.7%

Ofsted grades - Free Schools and Academies

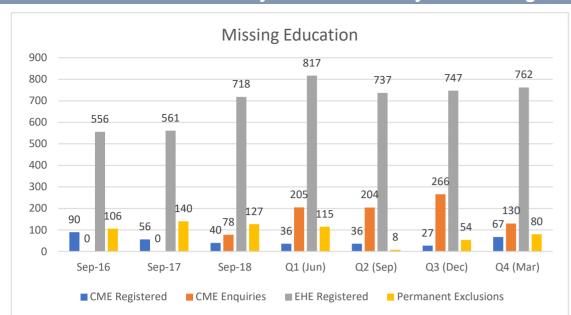
Outstanding
Good
RI
Inadequate
Total
% O & G

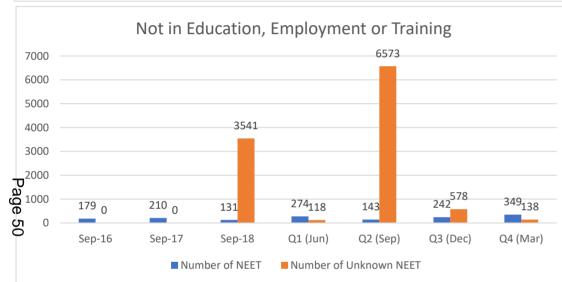
	Sep-16	Sep-17	Sep-18	Q1 (Jun)	Q2 (Sep)	Q3 (Dec)	Q4 (Mar)
utstanding	17	21	22	20	20	19	17
ood	43	62	66	73	73	77	77
I	2	2	6	8	8	8	9
adequate	1	2	9	9	11	12	13
otal	63	87	103	110	112	116	116
0 & G	95.2%	95.4%	85.4%	84.5%	83.0%	82.8%	81.0%

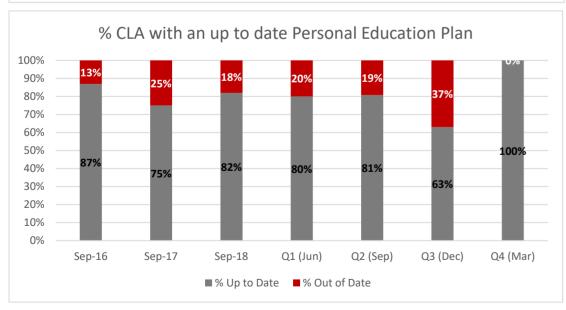
School Attendance

	Sep-16	Sep-17	Sep-18	Q1 (Jun)	Q2 (Sep)	Q3 (Dec)	Q4 (Mar)
Primary	96.1%	96.0%	96.0%	95.2%	96.0%	95.1%	95.1%
Middle	95.0%	94.4%	95.5%	94.4%	96.0%	94.5%	94.4%
Secondary	95.2%	95.1%	94.4%	92.5%	94.6%	93.4%	93.4%

National	Sep-16	Sep-17	Sep-18		
Primary	96.0%	96.0%	95.8%		
Secondary	94.8%	94.6%	94.5%		







Missing Education

	Sep-16	Sep-17	Sep-18	Q1 (Jun)	Q2 (Sep)	Q3 (Dec)	Q4 (Mar)
CME Enquiries	n/a	n/a	78	205	204	266	130
CME Registered	90	56	40	36	36	27	67
EHE Registered	556	561	718	817	737	747	762
Permanent Exclusions	106	140	127	115	8	54	80

Not in Education, Employment or Training (NEET - 16 to 18 Year olds)

	Sep-16	Sep-17	Sep-18	Q1 (Jun)	Q2 (Sep)	Q3 (Dec)	Q4 (Mar)
Number of NEET	179	210	131	274	143	242	349
Number of Unknown NEET	n/a	n/a	3541	118	6573	578	138

% School age Looked After Children with an up to date Personal Education Plan

	Sep-16	Sep-17	Sep-18	Q1 (Jun)	Q2 (Sep)	Q3 (Dec)	Q4 (Mar)
% Up to Date	87%	75%	82%	80%	81%	63%	100%
% Out of Date	13%	25%	18%	20%	19%	37%	0%

ANALYSIS - Gabrielle Stacey

Analysis - Children with a Education Health Care Plan

Since April 2019 there has been an increase of 304 SEN/EHCP from 3633 to the current total of 4105, which represents an increase of 13%.

This increase mirrors the national trend and can in part be explained by the change in legislation in 2014 which introduced Education Health and Care Plans which described SEND provision for CYP up to the age of 25 (compared to 18 for students with a statement of special educational needs). Increased numbers may also reflect the perception of increased complexity of children's special educational needs and greater numbers of children with significant diabilities and medical needs surviving into childhood due to advances in medical care.

The number of children looked after both in and out county has remained fairly consistent throughout the year. The recruitment of a permanent Virtual School Head Teacher and the transfer or learning and achievement services will continue to improve alignment of stratutory processes such as the PEP and EHCP for this cohort.

An analysis of the children in need with an EHCP is being undertaken by the SEND casework team to determine poupil characteristics for this group and if and how our working practices need to change given the increase in numbers.

Analysis - New EHCPsQ4 (Mar)

The agreement rate for the last quarter was 85%. A higher figure may reflect improved understanding from educational settings about when it is appropriate to request an EHC needs assessment following the graduated response.

Although the quarterly 16 week decision performance was 100% in Q4 as a result of hard work in the SEND casework team and increased clarity about strategic priorities.

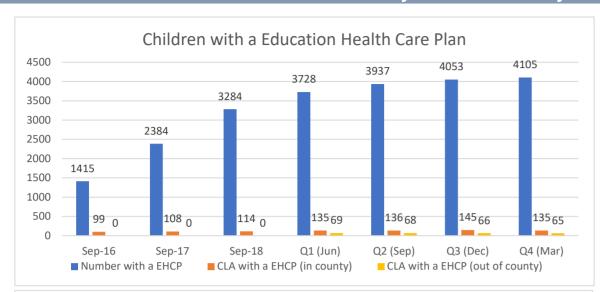
Analysis - Number of EHCPs completed

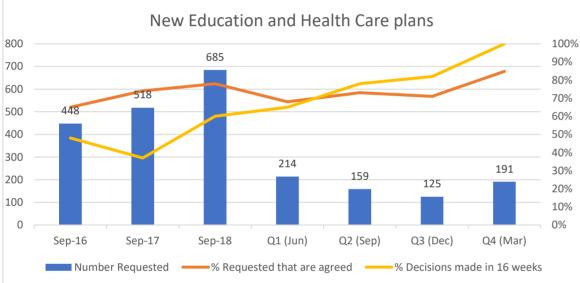
The Q4 20 week figure showed an increase from Q3 as a result of the SEND casework team completing their work on the backlog of outstanding EHCPs leaving greater capacity to focus on new assessments

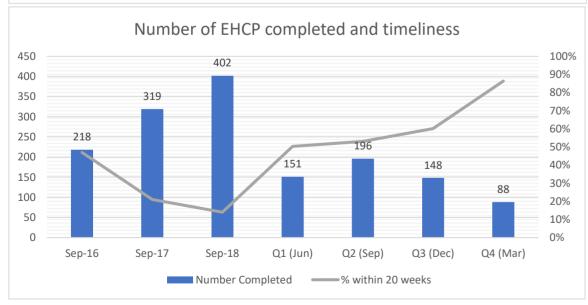
The focus of the SEND service is to monitor timeliness of all assessments, those with and without Exceptions and using tracking methods prioritise timely completion. Sustained improvement has been noted in the team over the last year.

Analysis - Number of EHE pupils with SEND

EHE children with a EHCP or SEN Support is a focus for the SEND service and Vulnerable Learner services. End of quarter 4 data shows another slight reduction for SEN Support who are EHE and no significant increase in those with an EHCP. The transfer of learner and achievement services in June 2020 will continue to improve upon processes to explore with families their reasons for choosing to home educate and to provide them with support to return to school based education should they wish to do so.







Children with a Education Health Care Plan (EHCP)

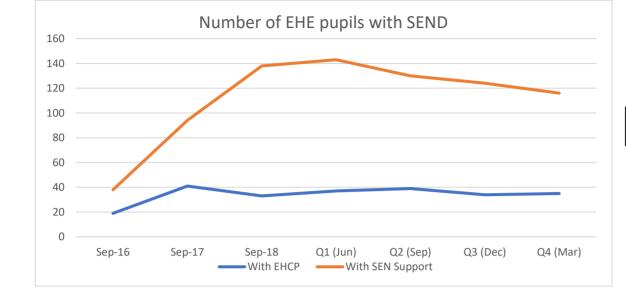
	Sep-16	Sep-17	Sep-18	Q1 (Jun)	Q2 (Sep)	Q3 (Dec)	Q4 (Mar)
Number with a EHCP	1415	2384	3284	3728	3937	4053	4105
CLA with a EHCP (in county)	99	108	114	135	136	145	135
CLA with a EHCP (out of county)	n/a	n/a	n/a	69	68	66	65
CIN with a EHCP	n/a	n/a	n/a	87	74	107	103
CPP with a EHCP	n/a	n/a	n/a	23	16	21	17
EH plans with a EHCP	n/a	n/a	n/a	n/a	43	41	60

New Education and Health Care Plans

	Sep-16	Sep-17	Sep-18	Q1 (Jun)	Q2 (Sep)	Q3 (Dec)	Q4 (Mar)
Number Requested	448	518	685	214	159	125	191
% Requested that are agreed	65%	74%	78%	68%	73%	71%	85%
% Decisions made in 16 weeks	48%	37%	60%	65%	78%	82%	100%

Number of EHCPs completed and % within 20 weeks

	Sep-16	Sep-17	Sep-18	Q1 (Jun)	Q2 (Sep)	Q3 (Dec)	Q4 (Mar)
Number Completed	218	319	402	151	196	148	88
% within 20 weeks	47%	21%	14%	50%	53%	60%	86%



Number of EHE pupils with SEND

	Sep-16	Sep-17	Sep-18	Q1 (Jun)	Q2 (Sep)	Q3 (Dec)	Q4 (Mar)
With EHCP	19	41	33	37	39	34	35
With SEN Support	38	94	138	143	130	124	116

Appendix 2 –Budget Monitoring 2019/20 Outturn

Children and Families Overview and Scrutiny Panel 17th July 2020



Dedicated Schools Grant P12 Budget Monitoring Position

DSG year-end position was an overspend of £7.2m:

2019/20 Budget Monitoring March 2020 FINAL	Budget	Outturn	Variance	Variance	Previous Variance	Change
	£000	£000	£000	%	£000	£000
Schools DSG Block	125,749	124,917	(832)	-0.7%	(832)	0
High Needs DSG Block	43,592	52,314	8,722	20.0%	9,282	(560)
Early Years DSG Block	35,238	35,021	(217)	-0.6%	(0)	(217)
Central DSG Block	3,793	3,690	(103)	-2.7%	(0)	(103)
Other Schools Grants	0	(333)	(333)	0.0%	0	(333)
DSG GROSS EXPENDITURE	208,372	215,609	7,237		8,449	(1,212)
DSG Grant	(210,015)	(210,015)	0		0	(0)
DSG transfer from Reserves	0	(7,237)	(7,237)		0	(7,237)
DSG transfer to Reserves	1,643	1,643	0		0	0
DSG including Grant Income	0	0	0		8,449	(1,212)

- Key pressures remain as previously reported to panel specifically Out of County provision and Post-16 provision in the High Needs block.
- Overspend is 'carried forward', essentially increasing the deficit balance on the DSG reserve, which at some point needs to be paid back. The deficit balance at the start of the year was £0.633m. Deficit at end of 2019/20 £7.9m- Worcestershire total deficit is £6.2m and will be carried forward against future DSG income.
- Worcestershire High Needs pressures are in line with known national picture as over half of LA's experienced an overspend at the end of 2018/19. In 2020/21 we received £8.7m towards High Needs which will keep pace with spending but not address the deficit.



Former CFC Budgets transferred to People and Finance

These budgets were £114k overspent:

2019/20 Budget Monitoring March 2020 FINAL	Budget	Outturn	Variance	Variance	Previous Variance	Change
	£000	£000	£000	%	£000	£000
Skills & Inv including Adult Learning	657	808	151	23.0%	101	50
Historic Children's	1,900	1,905	5	0.3%	(14)	20
Education Statutory	0	(65)	(65)	-43011.9%	(63)	(2)
SENDIASS & Duke of Edinburgh	177	199	23	12.9%	23	(0)
People, Communities	2,733	2,847	114	4.2%	47	67
Finance, Financial Services - Social Care Strategy	12	12	0	0.0%	0	0
Finance, Financial Services	12	12	0	0.0%	0	0
People and Finance TOTAL	2,745	2,859	114	4.2%	47	67

- Adult Learning overspent by £151k. The service continues to work on reviewing costs and income which has resulted in reducing course activity in some areas, whilst adding some new income-generating evening courses, which have had a partyear effect.
- Education Statutory had an underspend position in 2019/20 as income was achieved in excess of costs incurred.
- Duke of Edinburgh service closed in September 2019. There is a £23k overspend as it was not possible to generate the income which funded the service before closure. These are essentially 'exit costs'.

Remaining CFC Budgets in the County Council

These budgets were at £549k overspend (0.6%). Note that this is a 'whole year' position that is effectively 6 months WCC and 6 months WCF.

The largest relative variance was in the Youth Offending Service, where the Council benefited from £144k share of repayment of reserves.

The overspends in Placements and Home to School Transport due to demographic pressures in those services, partially mitigated by one off staffing underspends in Social Care, particularly as the Edge of Care service was being established.

Dir.	Service	2019/20 Net Budget	2019/20 Actual	2019/20 Variance	Variance %	Variance Last Period	Change Since Last Period
0=0		£000	£000	£000	%	£000	£000
CFC	Dedicated Schools Grant (DSG)	0	5,593	5,593	-	0	0
CFC	CSC Safeguarding Locality Teams	6,507	5,739	(834)	-12.8%	(777)	(57)
CFC	CSC Through Care Locality based Hubs	2,318	2,358	40	1.7%	40	0
CFC	CSC Family Front Door	2,540	2,434	(106)	-4.2%	(138)	32
CFC	CSC Targeted Family Support	840	762	(78)	-9.3%	(78)	0
CFC	CSC Safeguarding and Quality Assurance	969	949	(20)	-2.1%	(24)	4
CFC	CSC Placements & Provision	22,250	23,148	898	4.0%	1,137	(239)
CFC	Worcestershire Safeguarding Children Board	84	84	0	0.0%	(17)	17
CFC	Education & Skills	1,575	1,638	63	4.0%	35	28
CFC	Home to School & College Transport	6,710	7,266	556	8.3%	750	(194)
CFC	Early Help & Partnerships	1,661	1,484	(177)	-10.7%	(153)	(24)
CFC	WCC Contribution to West Mercia Youth Offending Service	257	113	(144)	-56.0%	(144)	0
CFC	Finance & Resources	49,777	50,128	351	0.7%	(2)	353
CFC	Children, Families and Communities (Excl DSG)	95,488	96,103	549	0.6%	629	(80)



At year-end, WCF outturned with an underspend after Corporation Tax of £522k – this is shown below by both expenditure type and by service.

The position includes £497k to create a provision for accrued leave – a necessary adjustment for a company which was not required to be budgeted for in the Council.

Worcestershire Children First Budget Monitoring Statement - by Expenditure Type

	Latest Budget	YTD	Full-year Outturn	Variance	Variance	Change since last month
	£000	£000	£000	£000	%	£000
Contract Income	55,171	55,027	55,027	-144	-0.26%	-124
Interest Received	0	20	20	20	0.00%	-18
Grants Received	0	32	32	32	0.00%	32
Sales, Fees and Charges	200	236	236	37	18.33%	-33
Total Income	55,370	55,315	55,315	-56	-0.10%	-144
less expenditure						
Employees	17,750	16,339	16,339	-1,411	-7.95%	-334
Premises	357	290	290	-67	-18.80%	-75
Transport	7,657	7,876	7,876	219	2.86%	-61
Supplies & Services	7,162	7,037	7,037	-125	-1.75%	121
Third Party Payments	22,445	23,127	23,127	682	3.04%	119
Transfer Payments	0	0	0	0	0.00%	0
Education Payments	0	0	0	0	0.00%	0
Reserves	0	0	0	0	0.00%	0
Support Services	0	0	0	0	0.00%	0
Total Expenditure	55,370	54,669	54,669	-701	-1.27%	-229
Surplus/(Deficit) before Corporation Tax						
	0	645	645	645		86
Corporation Tax Liability		123	123	123		
Surplus to transfer to retained earnings		FOO	5 22	ECC		
		522	522	522		

Outturn by Service WCF

Worcestershire Children First Budget Monitoring Statement - by Service Heading

	Latest Budget	YTD	Full-year Outturn	Variance	Variance	Change since last month
	£000	£000	£000	£000	%	£000
WCF Management & Board	405	317	317	-88	-21.75%	-1
Training	93	82	82	-10		-10
Resources Teams	1,655	1,539	1,539	-116		-99
Support Service Payments	3,518	3,518	3,518	0		0
Resources	5,670	5,456	5,456	-214		-110
CSC Safeguarding Services	8,446	7,873	7,873	-573	-6.78%	-582
Integrated Family Front Door	2,207	1,943	1,943	-264		30
Placements & Provision	22,513	22,157	22,157	-356		373
Worcestershire Safeguarding Children Board	40	40	40	0	0.00%	0
CSC Through Care	1,791	1,978	1,978	187	10.44%	109
CSC Targeted Family Support	835	789	789	-46	-5.55%	16
Social Care	35,832	34,780	34,780	-1,052	-2.94%	-54
Sufficiency & Place planning	206	202	202	-4	-1.99%	-31
Education Safeguarding	0	0	0	0		0
Commissioning	15	12	12	-4	-23.53%	-4
Early Help & Partnership	2,932	2,959	2,959	27	0.93%	-143
SEND & Vulnerable learners	2,039	2,250	2,250	211		44
Education and Early Help	5,192	5,423	5,423	231	4.45%	-133
Home to School Transport	8,223	8,469	8,469	246	2.99%	86
Home to School Transport	8,223	8,469	8,469	246	2.99%	86
·		0,100	,		2.0070	
Youth Offending Services	254	254	254	0		0
Youth Offending Services	254	254	254	0	-0.01%	0
TOTAL	55,171	54,381	54,381	-790	-1.43%	-211
Contract Income	55,171	55,027	55,027	-144	-0.26%	124
Projected Surplus/(Deficit) before Corporation						
Tax	0	645	645	645		87
Corporation Tax Liability				123		
Surplus to transfer to retained earnings				522		

Resources Directorate underspent due to several posts held vacant for a number of months

Social Care Service ended broadly on budget in Placement and Provisions (1.58% variance), with larger underspends in Safeguarding and Front Door staffing due to part-year one off vacancies, particularly as Supporting Families First (Edge of Care) service was recruited to over the year. Through Care had a staffing overspend due to use of agency staff required to cover key posts on maternity leave etc.

Education and Early Help outturned a small overspend due to transitional costs in moving to new arrangements for Family Support contracts, as well as pressures in SEND Short Breaks Transport, and Inclusion & Assessment

Home to School Transport overspent by £802k across the two organisations, due to known issues at budget setting. £246k of the overspend was in WCF



Outturn by Service WCF Financial Statements

- WCF external audit was complete at the end of June Auditors Grant Thornton.
- Accounts prepared under FRS102.
- WCF Risk, Governance and Audit Board reviewed accounts
- and audit report in detail.
- Unmodified audit opinion clean bill of health.
- Form part of council's first set of group financial statements.





Any questions?



Directorate	Scrutiny	Service Area	20/21 £'000
People	Adult Care and Well-being	Adult Social Care	130,676
People	Adult Care and Well-being	Provider services	9,299
People	Corporate & Communities	Community leadership	204
People	Corporate & Communities	Strategic Libraries & Learning	4,955
People	Corporate & Communities	Museums Service	636
People	Corporate & Communities	Greenspace & Gypsy Services	500
People	Corporate & Communities	Archives & Archaeology	1,525
People	Corporate & Communities	Skills & Investment including Adult learning	414
People	Corporate & Communities	Registration & Coroner Services	872
People	Corporate & Communities	Public Analyst & Scientific Advice	67
People	Corporate & Communities	Trading Standards	183
People	Children & Families	SENDIASS	95
People	Children & Families	Childrens Commissioning and Partnership	349
People	Children & Families	Historic Chs	1,663
People	Children & Families	Childrens S75	1,604
		Total People Services	153,043
WCF	Children's	WCF Contract including grants	100,214
E&I	Economy & Environment	Business Administration and Systems	-375
E&I	Economy & Environment	Strategic Land & Economy	1,116
E&I	Economy & Environment	Major Projects	35,460
E&I	Economy & Environment	Highways & PROW	7,144
E&I	Economy & Environment	Transport	11,114
E&I	Economy & Environment	Planning & Regulation	908
E&I	Economy & Environment	Network Control	567
		Total Economy & Infrastructure	55,933
COACH	Corporate & Communities	COaCH Management	266
COACH	Corporate & Communities	Commercial Team	258
COACH	Corporate & Communities	Technology Team	504
COACH	Corporate & Communities	Legal & Democratic Services	5,163
COACH	Corporate & Communities	Property Services Function	715
COACH	Corporate & Communities	Programme Office Function	43
		Total Commercial and Change	6,947
Finance	Corporate & Communities	Whole Organisation including Minimum Revenue Provision (MRP)	28,619
Finance	Corporate & Communities	Finance Service	1,127
CEX	Corporate & Communities	Chief Executive	470
CEX	Corporate & Communities	HR, OD & Engagement	478
CEX	Corporate & Communities	Remaining Cross Council Savings to be allocated Total Chief Executive Unit	-1,692 29,002
		Total	345,139

Scrutiny	Directorate	Service Area	20/21 £'000
Adult Care and Well-being	People	Adult Social Care	130,676
Adult Care and Well-being	People	Provider services	9,299
		Total Adult Care and Well-being Scrutiny	139,975
Corporate & Communities	People	Community Services Leadership	204
Corporate & Communities	People	Strategic Libraries & Learning	4,955
Corporate & Communities	People	Museums Service	636
Corporate & Communities	People	Greenspace & Gypsy Services	500
Corporate & Communities	People	Registration & Coroner Services	872
Corporate & Communities	People	Archives & Archaeology	1,525
Corporate & Communities	People	Skills & Investment including Adult learning	414
Corporate & Communities	People	Public Analyst & Scientific Advice	67
Corporate & Communities	People	Trading Standards	183
Corporate & Communities	COACH	COaCH Management	266
Corporate & Communities	COACH	Commercial Team	258
Corporate & Communities	COACH	Technology Team	504
Corporate & Communities	COACH	Legal & Democratic Services	5,163
Corporate & Communities	COACH	Property Services Function	715
Corporate & Communities	COACH	Programme Office Function	43
Corporate & Communities	Finance	Whole Organisation including Minimum Revenue Provision (MRP)	28,619
Corporate & Communities	Finance	Finance Service	1,127
Corporate & Communities	CEX	Chief Executive	470
Corporate & Communities	CEX	HR, OD & Engagement	478
Corporate & Communities	CEX	Remaining Cross Council Savings to be allocated	-1,692
·		Total Corporate and Communities Scrutiny	45,306
Children & Families	WCF	WCF Contract including grants	100,214
Children & Families	People	SENDIASS	95
Children & Families	People	Childrens Commissioning and Partnership	349
Children & Families	People	Historic Children's Services	1,663
Children & Families	People	Childrens S75 (part of Public Health)	1,604
	•	Total Children and Families Scrutiny	103,925
Economy & Environment	E&I	Business Administration and Systems	-375
Economy & Environment	E&I	Strategic Land & Economy	1,116
Economy & Environment	E&I	Major Projects	35,460
Economy & Environment	E&I	Highways & PROW	7,144
Economy & Environment	E&I	Transport	11,114
Economy & Environment	E&I	Planning & Regulation	908
Economy & Environment	E&I	Network Control	567
		Total Economy & Environment Scrutiny	55,934
		Total	345,139



CHILDREN AND FAMILIES OVERVIEW AND SCRUTINY PANEL 17 JULY 2020

WORK PROGRAMME REFRESH - 2020/21

Summary

1. From time to time the Children and Families Overview and Scrutiny Panel will review its work programme and consider which issues should be investigated as a priority.

Background

- 2. Worcestershire County Council has a rolling annual Work Programme for Overview and Scrutiny. The suggested 2020/21 Work Programme has been developed by taking into account issues still to be completed from 2019/20, the views of Overview and Scrutiny Panel Members and the findings of the budget scrutiny process.
- 3. Suggested issues have been prioritised using scrutiny feasibility criteria in order to ensure that topics are selected subjectively and the 'added value' of a review is considered right from the beginning.
- 4. The Children and Families Overview and Scrutiny Panel is responsible for scrutiny of:
 - Children's Social Care and Families
 - Public Health relating to Families
 - Education and Skills
- 5. The overall scrutiny work programme, including any necessary revisions in the light of the COVID-19 pandemic, will be discussed by OSPB on 22 July and agreed by Council on 10 September 2020.

Dates of Future Meetings

- 8 September 2020 at 2pm
- 13 November 2020 at 10am

Purpose of the Meeting

6. The Panel is asked to consider the 2020/21 Work Programme and agree whether it would like to make any amendments. The Panel will wish to retain the flexibility to take into account any urgent issues which may arise.

Supporting Information

 Appendix 1 – Children and Families Overview and Scrutiny Panel Work Programme 2020/21

Contact Points

Alyson Grice / Samantha Morris, Overview and Scrutiny Officers, Tel: 01905 844962 / 844963 Email: scrutiny@worcestershire.gov.uk

Background Papers

In the opinion of the proper officer (in this case the Assistant Director Legal and Governance), the following are the background papers relating to the subject matter of this report:

- Agenda and minutes of Council on 12 September 2019
- Agenda and Minutes of OSPB on 24 July 2019

All agendas and minutes are available on the Council's website here.

2020/21 SCRUTINY WORK PROGRAMME: Children & Families Overview and Scrutiny Panel

The main focus of the Panel's work will be the follow up from the Ofsted Safeguarding Inspection of Local Authority Children's Services, which took place in June 2019 and Worcestershire Children First (WCF) which is the Wholly-Owned Council Company set up to deliver and improve children's social care on behalf of the Council from 1 October 2019.

Date of Meeting	Issue for Scrutiny	Date of Last Report	Notes/Follow-up Action
17 July 2020	Update on Children's Services in response to COVID-19	16 June 2020	To include plans for summer schools and return to school in September (if available)
	Development of Edge of Care Services	11 January 2019	Suggested during the Budget discussion Jan 2019 To include the quality of intervention with families where there is a risk that children may be received into care (Ofsted recommendation)
	Performance and In-Year Budget Monitoring (Finance Outturn/Q4 January- March 2020)		
8 September 2020	Overnight Unit-based Short Breaks for Children with Disabilities – ongoing Scrutiny	8 August 2018 4 June 2019 25 September 2019	An in-depth Scrutiny was also carried out and reported to OSPB on 26 April 2018 New model of service delivery to be implemented from April 2020. Update after 6 months requested by

			Panel to include parental satisfaction.
	Ofsted ILACS Inspection – Feedback following annual standard inspection	11 September 2019	Ofsted report published 29 July 2019 Date of follow up inspection tbc
	Worcestershire Safeguarding Children Partnership Annual Report	13 September 2017 14 September 2018 11 September 2019	Take or renew up mopeonem use
	Performance and In-Year Budget Monitoring (Finance/Performance Q1 April-June 2020)		
13 November 2020	Update on Starting Well	11 January 2019 10 May 2019 14 February 2020	Update on progress of Service since launch (1 April 2020) and performance against KPIs
	Update on the implementation of the Business Case for the Assessment Pathway for Children and Young People who may have Autism	OSPB 25 May 2019 CFOSP 25 September 2019	Panel requested update on implementation of new delivery model
	Update on Special Educational Needs and Disabilities (SEND)	6 March 2019 13 November 2019 16 June 2020	
	Performance and In-Year Budget Monitoring (Finance/Performance Q2 July- September 2020)		
February/March 2021	Educational Outcomes for Children in Worcestershire 2020	9 October 2018 7 February 2018 17 July 2019 14 February 2020	

Possible F	uture Items		
TBC	New Model of Delivery for Medical Education Provision	23 January 2020 16 June 2020	Update when date of Cabinet meeting confirmed
TBC	Sufficiency work including private residential provision used by the council To include placements: • types of placements in Worcestershire • emergency placements • costs • availability • information on Worcestershire children who have been placed out-of-county in unregistered children's homes, including when, where and in what circumstances	11 January 2019	Suggested by the Director of Children, Families and Communities during the Performance Monitoring discussion Requested at Panel meeting 13 November 2019
TBC	Elective Home Education		Scrutiny task group to be set up autumn 2020
TBC	Joint Targeted Area Inspection (focus on children's emotional health and wellbeing)		Date tbc
TBC	Assistant Director, SEND and Vulnerable Learners to discuss review of alternative provision		Requested at Panel meeting 13 November 2019
TBC	SEND: Timeliness of EHCPs		Requested at Panel meeting 13 November 2019

TBC	Impact of child poverty		Requested at Panel meeting 13 November 2019. Ref report from Worcester City Task Group. Also linked to Public Health.
TBC	Virtual School (including the Virtual School Governing Body)		Suggested additional item
Standing Items	 Performance and In-year Budget Monitoring Quality Assurance Safeguarding Budget Scrutiny Process 	Jan/March/July/Sept/Nov	
Scrutiny Champions	Safeguarding – Cllr Tom Baker-Price Education – Cllr Fran Oborski Looked After Children - Cllr Jane Potter Finance/budget – Cllr Pat Agar		